#### Another great year!

Pilots cast thousands of votes and chose their favorite FBOs, ATC Towers & Centers, and CBP locations. Congratulations to all of our winners! Our pilots couldn't do their jobs without your support!



### MERIDIAN #1 U.S. FBO, #1 Northeast U.S. FBO



Anthony Banome (above center) of Meridian accepted the #1 U.S., # 1 Northeast U.S. FBO Pilots' Choice trophy from Sarah Wilson of FltPlan.com at the NBAA Regional Forum in White Plains.

Sarah Wilson (center) of FltPlan.com presented the trophy for #1 Caribbean FBO to Odyssey Aviation's Zelda Evans, Guest Services Manager (left) and Jill Case, Director of Marketing and Branding (right).

### ODYSSEY #1 Caribbean FBO





# WILSON AIR CENTER

#### Top Small FBO Chain

n addition to earning the top Small FBO Chain spot, Wilson Air Center's individual FBO locations earned the following accolades:

- Memphis, KMEM #9 U.S. FBO, #3 Southeast U.S. FBO, Top 25 Star FBO
- Chattanooga, KCHA Top 50 U.S. FBO
- Charlotte, KCLT #10 U.S. FBO, #4 Southeast U.S. FBO
- Houston, KHOU #21 U.S. FBO





The Chattanooga Customer Service team (above) was voted a Top 50 U.S. by FltPlan users who appreciate their attention to detail and unwavering focus on customer service.

Dave Ivey, Vice President (above left) and Bob Wilson, President and Founder (above right) have expanded the chain to its current 4 locations and secured Wilson's reputation for excellence.

Wilson Air Center – Memphis staff members proudly display the awards for Wilson Air Center's Memphis location. From left to right, Lindsey Chambers - CSR, Kourtney Little - CSR, Jason Downs – Line Supervisor, Tyrone Tidwell - Concierge.

The painting in the background is the original Memphis Belle B-17 painting, on display at Wilson Air Center – Memphis.





# BANYAN AIR SERVICE

#### #3 U.S. FBO, #1 Southeast U.S. FBO #3 Star FBO

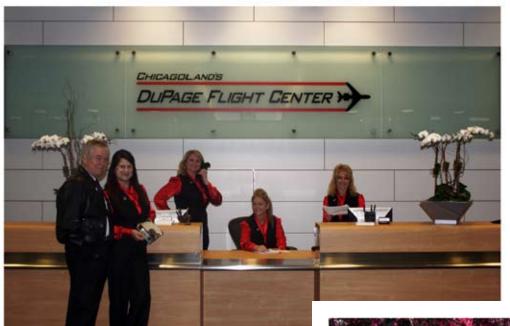


ark Hennessy was on hand to accept Banyan's trophy for #3 U.S. FBO, #1 Southeast U.S. FBO. Sarah Wilson (left) and Lisa Kessler (right) of FltPlan.com presented the trophy at the NBAA regional forum in June. Banyan also earned the #3 Star FBO spot in the survey this year.



## DUPAGE FLIGHT CENTER

Top 50 U.S. FBO, #4 East Central U.S. FBO



uPage Flight Center boasts a great location and an array of professional amenities and services. This, along with their friendly and attentive customer service reps, has made them a top FBO with FltPlan.com users.





### U.S. CUSTOMS & BORDER PROTECTION

Fort Lauderdale/Hollywood Airport, #2 Fort Lauderdale Executive Airport, #3

# US CUSTOMS & BORDER PROTECTION





he dedicated U.S. Customs and Border Protection agents at Fort Lauderdale Executive Airport KFXE (left), and Fort Lauderdale/Hollywood Airport KFLL (below) secured the #2 and #3 spots in this year's survey.

Many thanks, along with votes of appreciation, from FltPlan.com users for their dedication and service.





# MARATHON JET CENTER

#### Top 25 Star FBO



S tar Award winner Marathon Jet Center offers a beautiful setting and a team of highly professional customer service reps. Marathon specializes in making the trip to the beautiful Florida's Keys as seamless and enjoyable as possible.





### EPPS AVIATION

#7 U.S. FB0 #2 Southeast U.S. FB0 Top 25 Star FB0



art of the 170-strong who take the Epps Aviation experience "Above & Beyond" are (from left to right) Sophia Beale, Nick Potgieter, Megan Stewart, Pat Epps, Cindi Plott, German Cienfuegos, Jeff Donahoo, and Oscar Ruis. Epps spans a total of 21 acres at KPDK and has built their reputation as a world-class FBO by offering true Southern hospitality for over 40 years.



### PREFERRED JET CENTER Top 50 U.S. FBO



Preferred Jet Center at KRYY placed among the Top 50 of all U.S. FBOs in this year's survey. The team is passionate about aviation and focuses on building long-term relationships with their customers.







# J.A. AIR CENTER

#### Top 25 Star FBO



n just over two years, J.A. Air Center's location at Aurora Airport has grown in popularity and gained recognition for its dedication to excellence. The FBO earned a Top 25 Star FBO spot in this year's survey.

